HDFC BAN					· · · · · · · · · · · · · · · · · · ·	orm No.:
Sourcing Channel						-
Sourcing Charmer	Branch DST	DSA PBK Source 2 NET		al Sales 🛛 Vther Cha Source 3	annel (Specify) <u>NE</u> Sour	
Branch Code		LTS/CRMN No.		Sales Promo Code		LG Code
SM Emp Code		SE Code		DSA/DDSA Name		
ASM Emp Code		TSE Code		Vendor Code	Dea	er SE Code
RSM Emp Code		TL Code				
	CU	STOMER SECTION	l (to be filled by th	e Customer in CAP	ITAL LETTERS)	
Vish to apply for bel	ow ticked ()loan and	request you to proces	ss the loan application	n as per details provide	e in the form Applica	tion date
Personal 🗌 Busi	ness 🗌 Large Tick	et Business 🛛 Self E	Employed Professional			
Existing Customer	Cust Id		Saving/Current A/C nc	)	Loan n	0
PERSONAL DE	TAILS (Leave spa	ce between two w	ords)			
Title	□ Mr. □ Ms. □ □	Dr. 🗌 Applicant 🗌 C	o-Applicant 🗌 Guara	ntor PAN No.		
Applicant Name						
Father's/						
Husband'Name						
Husband'Name  Date of	Geno	der Status	) Single 🗌 Married No	of Dependents		
Date of Birth/Incorporation	<u> </u>				SC 🗆 ST	
Date of Birth/Incorporation	<u> </u>	Graduate 🗌 Post Grad			SC ST	
Date of Birth/Incorporation <sup>-</sup> Education Details (	<u> </u>				_	
Date of Birth/Incorporation Education Details	<u> </u>				_	
Date of Birth/Incorporation Education Details ( Present Address (Residence)	<u> </u>				OBC Oth	er []
Date of Birth/Incorporation = Education Details ( Present Address (Residence) Landmark	<u> </u>		uate & above 🗌 Other		OBC Other	rrent city
Date of Birth/Incorporation Education Details Present Address (Residence) Landmark City	<u> </u>		uate & above  Other	sReligion	OBC Other	rrent city
Date of Birth/Incorporation = Education Details ( Present Address (Residence) Landmark City State	<u> </u>		uate & above  Other PIN Code Country INDIA	sReligion	OBC Other	rrent city
Date of Birth/Incorporation = Education Details ( Present Address (Residence) Landmark City State Tel (R/0)	<u> </u>		uate & above  Other	sReligion	OBC Other	rrent city
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Application is submitted on-line by the customer using his/her NetBanking cust ID and password on at

through IPAddress

					Form No.:
B. OCCUPA	TIONAL DETAILS	5			
Occupation		Z Salaried Se		nrofessional Retired	] Housewife 🔲 Student 🗌 Other
Cocupation					
If Salaried	Type of company	Pvt ltd. Par		blic Ltd. 📋 Retailers 📋 PS	SU _ Govt MNC _ Other
	Type of industry				
Employer /	<b>Business Details</b>	5			t Job/Business Yrs Months
Cor	mpany/	Total Exp in Job/	Business Yrs M	onths	
Employers					
Co	ompany ———				
Em	ployers —				
Δ	Address				
La	ndmark				
	City				PIN Code
	State				Country INDIA
	Tel(o)		Preferred Ma	ailing Address 🗌 Residence	e 🗌 Office
Official e-	-mail ID				
C.INCOME	AND BANKING D	ETAILS			
Monthly Sala	arv		A/C no.		Existing Loan Details
Annual turnov	-		Bank name		1) Bank / Co. name
					Loan type
Net Pro	ofit		Branch		Amount (1) EMI(1)
Other incon	ne 🗌 Rental 🗌	Agricultural	Cust ID		Tenure Start date
Sour	ce Other		Account type		Loan a/c no.
	pening HDFC Bank Ad	ccount	Credit card no.		2) Bank/Co. name Loan type
🗌 Yes 🗌 N	No		Issuing Bank		Amount (2) EMI(2)
					Tenure Start date
					Loan a/c no.
D. LOAN DI	ETAILS - CUM - K	EY FACT STATE	MENT INCLUDING SCHE	EDULE OF CHARGES	
Purpose of loa	n 🗌 Education 🗌	] Home renovation	Marriage Travel (	Computer Computer	e/Farming 🗌 Trader in Fertilizer/Pesticides/seeds
□ Dairv/Pig	igery/Poultry/Bee Keer	oing 🗆 Irrigation/H	Harvesting/Spraying/Weeding/G	rading/Sorting	rting of Agri Produce/Food Processing Unit/Cold
	ommission agent				Warehouse
Loan Amour			n Tenure Mor	oths EML(Rs.)	
No.of Advan		Scheme		Lini (1.6.)	
					erms and Conditions/ Agreement) % p.a
(monthly red	lucing). <b>3)</b> Process	ing Charges of Ra	s /- 3(a). Govt Ta medies of the Bank for the	axes & Levies on PF	4) Cheque/SI/ECS return charges (without /- Per instance 5) Default Interest / Over Due
EMI : 2% pe	er month from unpa	aid EMI 6) CIBIL	Report Copy Charges: Rs	. 50/- per copy 7) Legal,	, repossession and Incidental Charges: At actual 8
Duplicate Ar	mortization/ Repayr	ment Schedule: R	Rs. 200/- 9) Cheque/ECS S	Swapping Charges : Rs.	500/- <b>10</b> ) Details of Security <b>11</b> ) Taxes a ent will be issued: 31st May <b>13</b> ) Loan Cancellation
			interim period between date		
	tp://www.hdfcbank.co harges from time to t		s and charges under the respo 1 bank's website.	ective loan product.	
	Type of Loan				usiness Loan
			Sala	ried	Self Employed
	Due date of EN		7th		7th
Pre-EM	I not allowed up to		12 E		06 EMI
[0	Pre-EMI Charge on Principal Outsta		12-24 Months of EM 25 to 36 Months of E >36 Months of EM	MI Repayment- 3%	07-24 Months of EMI Repayment- 4% 25 to 36 Months of EMI Repayment- 3% >36 Months of EMI Repayment- 2%

Applicable Govt Taxes & Levies will be charged on Pre-EMI Charges Application is submitted on-line by the customer using his/her NetBanking cust ID and password on at through IP Address

Form	N
FOIIII	NO

E.ADDITIONAL DETAILS				
Vehicle Owned : Manufacturer :	Model:	Βοι	ıght in Yr. Fin	anced
Other Items: DLCD/LED	Microwave 🗌 Home theatre 🗌 Washing	machine 🗌 Modular Kitchen	Smartphone AC	Laptop/Tablet
Wish to Apply for:	Mutual fund 🛛 Credit card 🗌 Saving/Cu	rrent a/c 🛛 FD/RD 🗌 Advi	isory/Treasury 🗌 Loan _	
PERSONAL REFERENCE (Name &	address of refrence living in the sa	me city)	_	
1) Name		2) Name		
Relationship with applicant		Relationship with applicant		_
Residential address		Residential address		
City State	·	City	State	
PIN Mobile no	Landline no.	PIN Mobile no.	Landline	ıo
☐ Relationship with other bank	Applicant is a directorof any Bank or is a Firm intterested as partner / guarantor or is a relati or is a form in which relatives of directors are director.	ve of directors of other banks	Nature of Relationship:	
Relationship with Financing bank	Applicant is a Director/Sr. Officer / relative of Bank.	director or Sr. Officer of the		
			1	
F. PRIORITY SECTOR CATEGORY	(important: if applicant belongs to a	iny of the below category	, pls tick the box)	(Bank Copy)
Direct Agri (Agriculturist/Farmer/Agri alli	ed activities like, dairy farming,poultry farming			
Land (acres)	Location:		Pin Code	
Indirect Agri: Service units like trader / tractors / borewells etc.	dealer in fertilizers / seeds / pesticides / cattl	e feed / poultry feed / agri equip	oment or machinery, dealer	of tractors or contracting
☐ Manufacturing enterprises	<ul> <li>Manufacturing unit with investment upto Rs.5lakh</li> <li>Manufacturing unit with investment ir Rs.25 Lakh to Rs. 5 Cr</li> </ul>	15 La	akh to 25 Lakh of investment ()	ent in plant & machinery >
Service enterprises:(Professional / N Professional / SRTO / Trade/ Retail Trade		Rs. 1	0Lakh	
☐ Khadi & village industries (KVI Sector	)			
<b>Declaration:</b> I/we hereby declare/confirm th	at the vehicle purchased/ to be purchased / lo	an availed / to be availed by me	/us shall be used	
☐ For the purpose of Agriculture and/or ass	sist the transport of agriculture input and farm p	product.		
	re aware that it is on the faith of this repres r the category of Priority sector advances. I / se / incorrect declaration by me / us.	,	, 0	

through IPAddress

### **G. DOCUMENTS SUBMITTED**

#### I / we confirm having submitted the following documents (ticked below) along with this loan application form to the Bank

Application Form	<ul><li>✓</li></ul>	
Photograph (signed across)		
Latest 3 months Bank Statement (Where salary income is credited)		
Latest 2 salary slip / Salary Certificate / Form 16 (if applicable)		
Proof of Continuity current job (Specify)		
Proof of identity (Specify)		
Proof of Residence (Specify)		
Proof of Qualification (Specify)		
Loan Account Statement for Balance Transfer / Balance Transfer & Top up / Repayment / Retention cases		
Personal Loan Agreement		
Signature Verification		
ECS / Auto Debit Mandate		
Post dated cheques (PDC) ( nos)		
Security post dated cheques ( nos)		

### H. MOST IMPORTANT TERMS AND CONDITIONS AND DECLARATION BY THE CUSTOMER

I/We agree and confirm: (1) To the applicable schedule of charges, fees, commissions including the key facts informed to me by HDFC Bank Ltd. (Bank) and as more particularly mentioned in the "Schedule of Charges" of this Application. (2) That the bank's representative/ staff will not receive any payment in cash/ bearer cheque or kind along with or in connection with this loan application from me/ us. (3) That no discount or free gift or any other commitment whatsoever is given to me/ us by the Bank or any of its authorized representative(s) other than what is not documented in this application form the Terms and Conditions/ Agreement pursuant to the Loan. (4) The Bank shall not processing and disbursement will take at least 7 working days post submission of all requisite documents and information as may be required by the Bank as per Bank's criteria. (6) That submission of loan application to your bank does not imply automatic approval by the Bank and the Bank will decide the quantum of the loan at its sole and absolute discretion. The Bank in its sole and absolute discretion may either sanction or reject the application to Loan, defaults, security, etc to the Credit information companies (CIC) and/or any other governmental/regulatory/statutory or private agency/entity, information utilities, RBI, the Bank's other branches' subsidiaries / rating agencies, service providers, other banks / financial institutions, any third parties, any assignes/potential assignees or transferes, who may need, process and publish the photograph, information and occuments. (9) That I/ We shall furnish any additional documents as and when required by the Bank. (10) That I/ We have not taken any loan from any other bank/ financial documents as and when required by me/ us alfor or ary satification, which shall have used for the purpose for which linance company unless specifically declared by me/ us. (11) That the Eanter as is one ese for the purpose for which loan has been applied and will not be used for speculative or antisocial pu

I. Other declarations: I/ We : (1) shall advise the HDFC Bank Ltd. (Bank) in writing of any change in my/ our residential or employment address. (2) hereby authorize and give consent to the Bank to disclose, without notice to me/ us, information furnished by me/ us in the application form(s)/ related documents executed/ to be executed in relation to the facilities to be availed by me/ us from the Bank, to the Bank's other branches/ subsidiaries/ affiliates/ credit information companies (CICs)/ Rating Agencies/ Service Providers, banks/ financial institutions, governmental/ regulatory authorities or third parties for information verification, credit risk analysis, or for other related purposes that the Bank may deem fit. I/ We waive the privilege of privacy and privity of contract. (3) shall credit all sums received by you in either or all the names of this account. (4) hereby confirm having received, read and understood the terms and conditions applicable to this loan including the application form and the Terms and Conditions/ Agreement and accept the same. (5) hereby unconditionally, agree that these terms may be changed by the Bank at any time and 1 / We will be bound by the amended terms and conditions. (6) Confirm that I/ We are citizen of India.

<u>I/We also confirm that (1)</u> that Govt Taxes & Levies is applicable and will be charged in connection with the loan. (2) all the commission/s (in the form of up front and trail commissions) payable to HDFC Bank for the insurance policy recommended to me/us. (3) In the case of loan cancellation, the applicable pro-rata interest charges on any outstanding loan amount will have to be borne by me/us. I understand that Processing Fee, Stamp Duty are non-refundable charges and would not be waived/ refunded in case of loan cancellation or where the loan has not been disbursed. (4) That all the post-dated cheques are to be issued favouring HDFC Bank Limited A/c <Mention Product Name> only. (5) that loan related information like "welcome letter", "repayment schedule", "Terms and condition", "disbursal advice (as applicable to Personal Loan/ Business Loan)", will be sent on the e-mail id mentioned by me/ us in this loan application form. (6) that I/ We can log on to HDFC Bank Net Banking (www.hdfcbank.com) to view the welcome letter and repayment schedule. I/ We may also request for a physical copy of Welcome Letter and Repayment Schedule separately if need be.

J. DO NOT CALL REGISTRY : I understand that in case I do not wish to receive promotional information through telephone calls / email / sms on products and services not currently availed by me, I can register for "Do Not Call" service through the Bank's website www.hdfcbank.com or through PhoneBanking or other channels that the Bank may offer. I agree that this service will not apply to receipt of advice and information regarding products and services currently availed by me, I can register for "Do Not Call" service through the Bank's website www.hdfcbank.com or through PhoneBanking or other channels that the Bank may offer. I agree that this service will not apply to receipt of advice and information regarding products and services currently availed by me, to help me in fully realising the benefits of the range of financial solutions designed to make my banking relationship value added and more convenient.

	Declarations b	bly represent, confirm and declare that the same.	e information, the Most Important Terms and Conditions, the all the information given thereunder are completely true and ticated, Signed and Delivered by the Borrower
Please Paste Latest Passport Size Photograph and Sign across			the "I agree" or similar icon/tab on the online HDFC Bank as well as by entering the one time password (OTP).
	Name:	 Date:	Place:

#### Terms and Conditions applicable to Personal Loan

The person named in the Schedule-cum-Key Fact Statement hereto (hereinafter referred to as the "Schedule") being borrower, hereinafter collectively referred to as "Borrower" which expression shall, unless it be repugnant to the context or meaning thereof, be deemed to mean and include his/her heirs, administrators and executors. In favour of:

HDFC BANK LIMITED, a banking company incorporated under the provisions of the Companies Act, 1956 having its registered office at HDFC Bank House, Senapati Bapat Marg, Lower Parel (West), Mumbai 400 013 and a branch office at the place mentioned in the Schedule hereto (hereinafter referred to as the "Bank" which expression shall, unless it be repugnant to the context or meaning thereof, be deemed to mean and include its successors, transferees and assign. Reference to the masculine gender includes reference to the feminine and vice versa.

#### The Borrower hereby irrevocably and unconditionally agrees to abide by the following terms and conditions:

1. Pursuant to the application made by the Borrower online ("Application"), the Bank has sanctioned the non-revolving loan not exceeding the amount mentioned in the Schedule hereto (hereinafter referred to as "Loan"), and the Borrower agrees to borrow the same, subject to and upon the terms and conditions contained in the Application ("Disbursement") to the Borrower's account maintained with the Bank as specified in the Schedule ("Account") subject to the terms and conditions mentioned hereunder. Notwithstanding anything contained herein: (i) the Bank may at its sole discretion, suspend or cancel the Loan if the same is not utilized within 15 days of the issuance of instrument/instruction for Disbursement; or (ii) the Borrower may cancel the Loan within 15 days of Disbursement; provided that in case of each (i) and (ii) the cancellation shall take effect only when the Borrower has paid to the Bank in full the total Outstanding Balance (defined hereinafter) including all the interest, and all other charges. The Borrower shall use the Loan noty for the purpose stated in the Application and not for any other purpose.

2. The Loan, interest, compound interest, default interest, any other charges, dues and monies payable, costs and expenses reimbursable, as outstanding from time to time and whether any of them due or not, are hereinafter collectively referred to as "Outstanding Balance". The Borrower shall pay interest on the Loan, the unpaid due interest and all other outstanding charges and monies (except the default interest), at the rate of interest specified in the Schedule hereto, on the outstanding daily balance from the date of Disbursement, compoundable at monthly rests. The Bank in its sole discretion would be entitled to change the said rate of interest from time to time including on account of changes made by the Reserve Bank of India, which would be intimated to the Borrower(s) and would be binding upon the Borrower(s). The Borrower shall also pay and bear all interest tax, if any, as applicable from time to time. The Borrower(s) shall repay the Loan and pay the interest that is due from time to time by way of equated monthly installments (EMIs) as specified in the Schedule or as may be specified by the Bank from time to time (time being the essence of the contract). The interest up to the start of the EMI schedule shall be enquired to be paid by the Borrower separately in advance and authorizes the Bank to deduct the same from the disbursement ("Pre-EMI Interest"). The Borrower including EMIs shall be made on or before the respective due dates, at such place as the Bank may require, without any set-off or counterclaim or withholding or deduction (save as required by law in which case the amount payable by the Borrower to the Bank from time to time and autorizes day of the Bank, the payment shall be enrower only at the point of time the sum is credited and realized fully in Bank's account irrespective of the date of instruments acceptable to the Bank from time to time. If any due date fails on a non-business day of the Bank, the payment shall be Borrower only at the point of time the sum is credited and realize

3. The Borrower(s) shall pay to Bank, the charges, fees, commissions, etc, specified in the Schedule hereto/ Application or as specified by the Bank from time to time, within such time or upon occurrence of such events as specified and if not specified then forthwith upon demanded by the Bank. All other present and future costs and expenses, taxes (as applicable from time to time), any related levy, stamp duty, in all jurisdictions, in relation to the this/other documents/any transaction pursuant thereto, irrespective of who the beneficiary is, shall be borne and payable solely by the Borrower, including for creation, enforcement, preservation of security, recovery, initiating/defending/pursuing any legal proceedings/ actions by Bank. In case of any such sums if paid or incurred by the Bank, the Borrower shall be liable to reimburse the same to the Bank in full forthwith.

4. Any payments made by/on behalf of/ for the Borrower or any realisations in relation to the Loan, security, shall be appropriated towards the Outstanding Balance and/ or Liabilities (as defined hereinafter) in the following order: (a) Firstly, towards costs and expenses incurred by the Bank; (b) Secondly, towards any charges, commissions, fees, taxes, levies (wherever applicable); (c) Thirdly, towards additional/ default interest; (d) Fourthly, towards interest; (e) Fifthly, towards principal amount(s). Any statement of account furnished by the Bank shall be accepted by and be binding on the Borrower(s) and shall be conclusive proof of the correctness of the amounts mentioned therein except for any manifest error therein.

#### 5. "Payment by Mistake, Accident or Error

(a) The Borrower hereby agrees and confirms that in the event the Bank transfers or remits any money to the Borrower or in its account by mistake, accident or erroneously, which money is, in the sole opinion of the Bank, not due and/or payable to the Borrower, then the Borrower shall be obligated to and shall, without any delay, demur or protest, forthwith and in no event later than one business day of such transfer/remission or on first demand by the Bank (whichever is earlier), return and repay the said money to the Bank in a manner satisfactory to the Bank. Till such return and repayment of the said money by the Borrower to the Bank, the Borrower shall hold the same in trust for the benefit of the Bank, keep such money segregated from all other moneys of the Borrower and keep it free from any attachment.
(b) The Borrower hereby acknowledges and agrees that any non-compliance of the aforesaid obligations shall be a breach of trust and fiduciary duties on the part of the

(b) The Borrower hereby acknowledges and agrees that any non-compliance of the aforesaid obligations shall be a breach of trust and fiduciary duties on the part of the Borrower. The Borrower hereby further agrees and confirms that in case the Borrower fails to return the money within the timelines as mentioned above, the Borrower shall be liable to pay interest on such money to the Bank at the same rate as applicable to the Loan granted in terms of this Agreement.

(c) Without prejudice to the foregoing, the Borrower hereby agrees and confirms that the Bank shall have the right to, at its sole and absolute discretion (a) debit any account or accounts of the Borrower maintained with the Bank and recover such money, under intimation to the Borrower, and/or (b) recover such money from the future disbursements (if any) of the Loan.

(d) The Borrower further agrees that such money which has been transferred or remitted by the Bank to Borrower or in its account by mistake, accident or erroneously, shall be deemed to be a part of the total outstanding said Dues payable by the Borrower to the Bank in terms of this Agreement and other Finance Documents, in case and till such time that the said money has not been returned and repaid to the Bank in the manner as stated above."

6. Notwithstanding anything stated in any document, the continuation of the Loan shall be at sole and absolute discretion of the Bank and the Bank may at any time in its sole discretion and without assigning any reason call upon the Borrower to pay the Outstanding Balance and upon such demand by the Bank, the Borrower shall, within 48 hours of being so called upon, pay the whole of the Outstanding Balance to the Bank without any delay or demur.

7. The Borrower shall be entitled to prepay the Loan: (i) only if Bank permits the same upon at least 15 days' written notice from Borrower communicating intention to prepay at Bank's lending branch; and (ii) only after expiry of 12 EMIs from Disbursement date; and (iii) subject to such conditions as the Bank may prescribe including payment of the Pre-EMI charges as mentioned in the Schedule hereto/ Application or as specified from time to time by the Bank. Such Pre-EMI shall take effect only when entire Outstanding Balance has been paid to and realized by the Bank.

at

#### Form No.:

8. The Bank may at its own discretion and upon Borrower's request, also finance the Borrower for the insurance premium of insurance policy taken by Borrower as per Borrower's own wish from any insurance company of Borrower's choice, which sum(s) shall be added to the principal amount under the Loan and all the terms and conditions shall be additionally applicable thereto All expenses, charges, fees, taxes etc. as applicable on any such insurance shall be incurred and paid by the Borrower, however in case paid by the Bank on Borrower's behalf, the Borrower shall reimburse the same to the Bank within 24 hours of the Bank's demand. The Borrower shall instruct the insurance company to add the Bank as loss payee in any such insurance policy.

9. The Borrower shall furnish and create such security from time to time in favour of or for the benefit of the Bank, of such value, in such form and in such manner, as may be deemed fit by the Bank, forthwith upon so required by the Bank. The Bank shall also have the right to stipulate any other and further terms and conditions that it may deem fit at any time prior to or after the grant of the Loan, which shall be binding on the Borrower.

10. The Borrower represent(s) and warrant(s) that (which shall be deemed to have been repeated to the Bank on the date of the Disbursement and on each date thereafter till entire repayment): (a) The Borrower is a citizen of India and a major (in terms of age) and is of sound mind and is competent to contract and enter into and perform his/her obligations contemplated under this document/ other document/ in respect of the Loan; (b) There is no impediment or restriction, whether under law, judgement, order, award, contract or otherwise, for any of the Borrowers entering into and/or performing any of the transactions contemplated by this/other documents/ in respect of the Loan and all approvals and consents, wherever necessary have been duly obtained and are and will continue to be in full force; (c) The execution hereof constitutes legal, valid and binding obligations of the Borrower. (d) That there is no Event of Default existing; (e) All declarations made by Borrower are true and complete and no material information has been suppressed / withheld.

11. Negative Covenants: The Borrower covenants and agrees that, save and except with the prior, specific and express written consent of the Bank, the Borrower shall not: (a) create, assume or incur any further indebtedness to any person; or lend or advance any amounts to any person; or undertake any guarantee or security obligation; (b) except in favour of the Bank, sell, license, let, lease, transfer, alienate, dispose of in any manner whatsoever, surrender or otherwise encumber any of its assets, rights, title or interest, receivables, or any part thereof; or create, facilitate or permit to exist any charge, encumbrance or lien of any kind whatsoever over any of its property or grant any option or other right to purchase, lease or otherwise acquire, any such assets or part thereof; (c) permit or effect any direct or indirect change in the legal or beneficial ownership or control; (d) Change/ cease/ retire from/ terminate/ resign from the present employment/ profession/business disclosed in the Application; or change, terminate or open any bank account.

12. The following events shall constitute events of default (each an " Event of Default "), and upon the occurrence of any of them the entire Outstanding Balance shall become immediately due and payable by the Borrower and further enable the Bank inter alia to recall the entire Outstanding Balance and/or enforce any security and transfer/sell the same and/or take, initiate and pursue any actions/proceedings as deemed necessary by the Bank for recovery of the dues: (a) Failure on Borrower's part to perform any of the obligations or terms or conditions or covenants applicable in relation to the Loan including under this/other documents including non-payment in full of any part of the Outstanding Balance when due or when demanded by Bank; (b) any misrepresentations or misstatement by the Borrower; or (c) occurrence of any circumstance or event which adversely affects Borrower's ability/capacity to pay/repay the Outstanding Balance or any part thereof or perform any of the obligations; (d) If any attachment, distress, execution or other process against the Borrower/its assets or any of the security is threatened, enforced or levied upon by any person; or (e) fall, reduction or decrease, in the opinion of the Bank, in value of any security lower than the value required by the Bank; (f) the event of death, insolvency, failure in business, commission of an act of bankruptcy of the Borrower, or change or termination of employment/profession/business for any reason whatsoever.

13. Notwithstanding anything to the contrary in this document or any other document/arrangement: (i) in respect of all and any of Borrower's present and future liabilities to the Bank, its affiliates, group entities, parent, subsidiaries, any of their branches (collectively **"Relevant Entities"**), whether under this document or under any other obligation/loan/facilities/borrowings/document, whether such liabilities are/be crystallised, actual or contingent, primary or collateral or several or jointly with others, whether in same currency or different currencies, whether as principal debtor and/or as guarantor and/or otherwise howsoever (collectively **"Liabilities"**), each of the Bank and the Relevant Entities shall in addition to any general lien or similar right to which any of them as bankers may be entitled by law, practice, custom or otherwise, have a specific and special lien on all the Borrower's present and future stocks, shares, securities, property, book debts, all moneys in all accounts whether current, savings, overdraft, fixed or other deposits, held with or in custody, legal or constructive, with the Bank and/or any Relevant Entities, now or in future, whether in same currency or different currencies; and (ii) separately, each of the Bank and the Relevant Entities shall have the specific and express right to, without notice to and without consent of the Borrower, set-off, transfer, sell, realize, adjust, appropriate all such amounts in all accounts (whether prematurely or upon maturity as per the Bank's discretion), securities, amounts and property as aforesaid for the purpose of realizing or against any of the documents pertaining to the respective Liabilities or upon any of the course of default mentioned in any of the documents pertaining to the respective Liabilities or upon any default in payment of any part of any of the Liabilities. (iii) The Bank and the Relevant Entities shall be deemed to have and hold and continue to have first charge on any assets including any deposit on which security

14. The Bank shall at any time, without any consent of or notice to the Borrower(s) be entitled to securitise, sell, assign, discount or transfer all or any part of the Bank's rights and obligations under the Loan, this document or any other document, to any person(s) and in such manner and on such terms as the Bank may decide. Borrower shall not be entitled to directly or indirectly assign or in any manner transfer, whether in whole or part, any rights, the benefit or obligation under the Loan, this/other document.

15. Bank shall be entitled at its discretion to engage/ avail of, at the risk and cost of the Borrower, services of any person/third party service provider/agent/agency, for anything required to be done for/ in relation to/ pursuant to the Loan, including collections, recovery of dues, enforcement of security, getting or verifying any information of the Borrower/ assets, and any necessary or incidental lawful acts/ deeds/ matters and things connected thereto, as the Bank may deem fit.

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16. The Bank shall have the right to not return the Application, the photographs, information and documents submitted by the Borrower. The Bank shall, without notice to or without any consent of the Borrower, be absolutely entitled and have full right, power and authority to make disclosure of any information relating to Borrower including personal information, details in relation to documents, Loan, defaults, security, obligations of Borrower, to the Credit Information Bureau of India (CIBIL) and/or any other governmental/regulatory/statutory or private agency/entity, credit bureau, RBI, the Bank's other branches/ subsidiaries / affiliates / rating agencies, service providers, other banks / financial institutions, any third parties, any assignes/potential assignees or transferees, who may need the information and may process the information, publish in such manner and through such medium as may be deemed necessary by the publisher/ Bank/ RBI, including publishing the name as part of willful defaulter's list from time to time, as also use for KYC information verification, credit risk analysis, or for other related purposes. In this connection, the Borrower waives the privilege of privacy and privity of contract. The Bank shall have the right, without notice to or without any consent of the Borrower, to approach, make enquiries, obtain information, from any person including other banks/finance entities/credit bureaus, Borrower's employer/family members, any other person related to the Borrower, to obtain any information for assessing track record, credit risk, or for establishing contact with the Borrower or for the purpose of recovery of dues from the Borrower.

17. Any notice, approvals, instructions, demand and other communications given or made by the Bank shall be deemed to be duly given and served if sent by normal post, courier, registered Post, facsimile, electronic mail, personal delivery, sms or by pre-paid registered mail addressed to the Borrower's address, phone/ mobile number, fax number or email as given in the Application (or at the address changed on which Bank's acknowledgement is duly obtained as hereinafter mentioned) and such notice and service shall be deemed to take effect on the third working day following the date of the posting thereof in case of normal post, courier, registered post, at the time of delivery if given by personal delivery, upon receipt of a transmission report if given by facsimile, upon sending the electronic mail or sms if given by electronic mail or sms. The Borrower undertakes to keep the Bank informed at all times in writing of any change in the mailing address, email id, phone and mobile number(s) as provided in the Application and to obtain Bank's written acknowledgement on the intimation given to Bank for any such change.

18. The Loan, this document/other documents, shall be governed by the laws of India. The parties hereto expressly agree that all disputes arising out of and/or relating to the Loan, this or any other relevant document shall be subject to the exclusive jurisdiction of the court/tribunal of the city/place in which the branch of the Bank from where the Disbursement has been made is situate, provided that the exclusivity aforesaid shall bind the Borrower and the Bank shall be entitled to pursue the same in any other court of competent jurisdiction at any other place; and provided further that if any dispute is below the pecuniary jurisdiction limit of the Debts Recovery Tribunals established under the Recovery of Debts Due to Banks and Financial Institutions Act, 1993, then such dispute shall be referred to arbitration in accordance with the provisions of the Arbitration and Conciliation Act, 1996 as may be amended, or its re-enactment, by a sole arbitrator, appointed by the Bank. The place of arbitration shall be at city/place in which the branch of the Bank from where the Disbursement has been made is situated or such other place as the Bank may determine. The costs of such arbitration shall be borne by the losing Party or otherwise as determined in the arbitration award If a party is required to enforce an arbitral award by legal action of any kind, the party against whom such legal action is taken shall pay all reasonable costs and expenses and attorney's fees, including any cost of additional litigation or arbitration taken by the party seeking to enforce the award.

19. The Borrower acknowledges that the Borrower is not a director/senior officer/relative of director or senior officer of/at the Bank or at any other bank.

20. This document, Application and other documents have been explained to the Borrower in the language known to the Borrower and the Borrower has read and understood the same

#### 21. Acceptance and Signing

The Borrower hereby expressly acknowledges and confirms that the Borrower has read, verified, understood, irrevocably agreed to and accepted and delivered all the terms and conditions contained in Clauses 1 to 20 (including sub clauses), the Schedule-cum-Key Fact Statement, Most Important Terms andConditions, Standing Instruction, and all the contents of the Application (collectively, "Loan Documents") online by ticking/clicking the "I agree" or "I agree and accept" or any similar icon/tab/option on the online system/Net Banking/Website/portal/platform of HDFC Bank as well as by entering the one time password ("OTP") provided to the Borrower's registered mobile number, and that there is no requirement of Borrower's any other signature or physical signature for the Loan Documents or of the Borrower signing the Loan Documents in physical form. The Borrower also acknowledges that the execution of the agreement would be complete only once the same is accepted by the Bank. The Bank also does not require to sign the Loan Documents in any physical form. No other/Further act, deed or writing on part of the Borrower shall be required for acceptance by the Borrower as above. The Bank shall be deemed to have accepted and signed this document online by way of sending an email to the Borrower communicating its credit decision from Bank's officer of the branch where the loan account of the Borrower pursuant to these Terms and Conditions will be opened, and attaching therewith the copy of this document. For the purpose of stamp duty, any writing on a stamp paper or franked page associating the stamp paper or such franked page with this document will be as good as making the stamp paper/franked page an integral part of this document. The Bank may print paper copies of the electronic record or produce in any such form at its discretion this document or any Loan Documents and Borrower's signing as aforesaid, and the same shall be fully binding on the Borrower and the Borrower has no objection to such print-outs or any such other form (in the discretion of Bank) being

produced by the Bank in evidence in any court, tribunal or otherwise, to prove the acceptance, execution as well as the contents of the contract.

Applied, Accepted, Authenticated, Signed and Delivered by the Borrower through NetBanking using Borrower's NetBanking Customer ID & Password, by clicking/ticking the "I agree" or similar icon/tab on the online system/NetBanking/Website of HDFC Bank as well as by entering the one time password (OTP).

### LOAN SCHEDULE

	SCHEDULE-CUM-KEY FAC					
Loan Account No		Place of signing				
Date of Signing (DD/MM/YYYY)		Borrowing Purpose				
Name & Address of the Borrower						
Name & Address of the Co-Borrower	-					
	LOAN DETAI	LS				
Loan Amount	Rs.	Loan Tenor				
Installment Frequency	Monthly	EMI Scheme	Arrears (except the Pre-EMI			
Pre-EMI Interest (deducted in advance from disbursement)		(Advance / Arrears)	interest which will be in advance)			
Interest Rate (Fixed Rate (on		EMI Start Date				
monthly reducing balance))		EMI End Date				
Advance EMI (No's)	NIL	Advance EMI Amount	Rs. 0/-			
EMI (No's)		EMI Amount	Rs.			
	CHARGES (Including Govt	Taxes & Levies)				
Processing Charge Amount (deductible from disbursement)	Rs.	Govt Taxes & Levies on Processing Charges:- As specified by Government of India				
Cheque / ECS / SI Return Charges: Rs. 550/- prejudice to Bank's civil and criminal rights and		Cheque/ECS/ SI Swapping Charges Rs. 500/-				
Taxes: At actuals, applicable presently or in fu	ture	Date on which annual outstanding balance statement will be issued :- 31st May				
Default Interest/ Over Due EMI (for the over- o Principal overdue) :- 2% per month	lue period on EMI /	Loan Cancellation Charges: NIL Note: Interest would be charged for the interim period between date of disbursement & date of loan cancellation				
13-24 Months of EMI repayment: 4%; 25 - 36 > 36 Months of EMI repayment : 2%	Loan Pre-EMI Charges: (Mentioned as percentage of Outstanding Balance) 13-24 Months of EMI repayment: 4%; 25 - 36 Months of EMI repayment: 3% > 36 Months of EMI repayment : 2% Note: Pre-EMI not allowed prior to payment of 12 EMI. Part Pre-EMI not allowed.Govt Taxes & Levies as applicable, would be charged additionally.					
CIBIL Report Copy Charges : - Rs.50/-		Legal Collection & Incidental Charges: At Actuals				
Other Charges, commissions, fees:- As per Application or as may be specified the	Bank	Stamp Duty & Other Statutory Charges :- As per applicable laws of the State				
Details of Security / Collateral		Duplicate Amortization / Repayment Schedule charges : Rs. 200/-				

# Additional Schedule cum Key Fact Statement

This additional Schedule / Key fact statement shall be in addition to and not in derogation of the commercials covered in the existing Schedule / Key fact statement of the loan agreement and that the details incorporated in this additional Schedule / Key fact statement shall be deemed to be part of the loan agreement dated \_\_\_\_\_\_ and are deemed to be replicated in the said loan agreement.

Prin	cipal & Interest Break Up	
Total Amount to be Paid	Principal Loan Amount	Interest
Concepts / C	Clarifications / Illustrative examples	

### Dues:

mean, the principal/interest/ any charges levied on the loan account which are payable within the period stipulated as per the terms of sanction of the credit facility.

### Overdue:

mean. the principal *I* interest/ any charges levied on the loan account which are payable ,but have not been paid within the period stipulated as per the terms of sanction of the credit facility. In other words, any amount due to the bank under any credit facility is 'overdue' if it is not paid on the due date fixed by the bank.

# Relevance of the Principle of 'First In First Out' (FIFO) in appropriation of payments into the borrowal account:

The Principle of **FIFO** i.e., 'First In, First Out' accounting method is relevant to arrive at the No.of days of overdue for determining the SMA / NPA status. The FIFO principle assumes that, the oldest outstanding dues in the loan account needs to be cleared first .The FIFO method thus requires that what is due first must be paid by the borrower first. For example;

if in any loan account as on 01.02.2021 there are no overdues and an amount of Rs. X is due for payment towards principal instalment/interest/charges , any payment being credited on or after 01.02.2021 in the loan account will be used to payoff the dues outstanding on 01.02.2021

Assuming that nothing is paid *lor* there is partial payment (Rs Y) of dues during the month of February, the overdue as on 01.03.2021 will be Rs .X-Y.

Additionally, an amount of Rs.Z becomes due as on 01.03.2021, Now any payment I partial payment into the account on or after 01.03.2021 will be first utilized to payoff the partial due of 01.02.2021 (Rs X - Rs.Y) If there is more recovery than the Rs X - Rs Y. then. After recovering dues of 01.02.2021, the remaining amount will be treated as recovery towards due of 01.03.2021.

# Age of oldest Dues:

The age of oldest dues is reckoned in days from the date on which the oldest payment is due and continues to remain unpaid In the aforesaid illustration, if the Dues relating to 1<sup>st</sup> February 2021 remain unpaid till 01.03.2021, the age of the oldest dues is reckoned as 29 days on 02.03.2021.

# Classification as Special Mention Account (SMA) and Non-Performing Asset (NPA)

Lending institutions will recognize the incipient stress in loan accounts, immediately on Default, by classifying them as Special Mention Accounts (SMA) The basis of classification of SMA / NPA Category shall be as follows:

Loan in th	e nature of Term Loans	Loans in the nature of cash credit / over draft		
SMA Sub- categories	Basis for classification – Principal or interest payment or any other amount wholly or partly overdue	SMA Sub- categories	Basis for classification – Outstanding balance remains continuously in excess of the sanctioned limit or drawing power, whichever is lower, for a period of	
SMA-0	Upto 30 days			
SMA-1	More than 30 days and upto 60 days	SMA-1	More than 30 days and upto 60 days	
SMA-2	More than 60 days and upto 90 days	SMA-2	More than 60 days and upto 90 days	

The asset classification norms of Agricultural advances which are based on Crop Season shall continue as hitherto.

# Non-performing Asset:

Non-Performing Asset (NPA) is a loan or an advance where:

i. interest and/ or instalment of principal remains overdue for a period of more than 90 days in respect of a term loan,

ii. the account remains 'out of order' as indicated below, in respect of an Overdraft/Cash Credit (OD/CC),

iii. the bill remains overdue for a period of more than 90 days in the case of bills purchased and discounted,

iv. the instalment of principal or interest thereon remains overdue for two crop seasons for short duration crops,

v. the instalment of principal or interest thereon remains overdue for one crop season for long duration crops.

# 'Out of Order' Status:

An account shall be treated as 'out of order' if:

i. the outstanding balance in the CC/OD account remains continuously in excess of the sanctioned limit/drawing power for 90 days, or

ii. the outstanding balance in the CC/OD account is less than the sanctioned limit/drawing power but there are no credits continuously for 90 days, or the

outstanding balance in the CC/OD account is less than the sanctioned limit/drawing power but credits are not enough to cover the interest debited during the previous 90 days period.

Illustrative movement of an account to SMA category to NPA category based on delay / non payment of dues and subsequent upgradation to Standard category at day end process:

at

Due date of	Payment Date	Payment covers	Age of	SMA / NPA Categorisation	SMA since / SMA	NPA categorization	NPA Date
payment			oldest dues in days		class date		
01.01.2022	01.01.2022	Entire dues upto	0	NIL	NA	NA	NA
01.02.2022	01.02.2022	01.01.2022 Partly paid dues of 01.02.2022	1	SMA-0	01.02.2022	NA	NA
01.02.2022	02.02.2022	Partly paid dues of 01.02.2022	2	SMA-0	01.02.2022	NA	NA
01.03.2022		Dues of 01.02.2022 not fully paid 01.03.2022 is also due at EOD 01.03.2022	29	SMA-0	01.02.2022	NA	NA
		Dues of 01.02.2022 fully paid, Due for 01.03.2022 not paid at EOD 01.03.2022	1	SMA-0	01.03.2022	NA	NA
		No payment of full dues of 01. 02.2022 AND 01.03.2022 at EOD 03.03.2022	31	SMA-1	01.02.2022 / 03.03.2022	NA	NA
		Dues of 01.02.2022 fully paid, Due for 01.03.2022 not fully paid at EOD 01.03.2022	1	SMA-0	01.03.2022	NA	NA
01.04.2022		No payment of dues of 01.02.2022, 01.03.2022 and amount due on 01.04.2022 at EOD 01.04.2022	60	SMA1	01.02.2022 / 03.03.2022	NA	NA
		No payment of dues of 01.02.2022 till 01.04.2022 at EOD 02.04.2022	61	SMA 2	01.02.2022 / 02.04.2022	NA	NA
01.05.2022		No payment of dues of 01.02.2022 till 01.05.2022 at EOD 01.05.2022	90	SMA 2	01.02.2022 / 02.04.2022	NA	NA
		No payment of dues of 01.02.2022 till 01.05.2022 at EOD 02.05.2022	91	NPA	NA	NPA	02.05.2022
01.06.022	01.06.022	Fully paid dues of 01.02.2022 at EOD 01.06.022	93	NPA	NA	NPA	02.05.2022
01.07.022	01.07.022	Paid entire dues of 01.03.2022 & 01.04.2022 at EOD 01.07.2022	62	NPA	NA	NPA	02.05.2022
01.08.022	01.08.022	Paid entire dues of 01.05.2022 &	32	NPA	NA	NPA	02.05.2022

through IP Address

		01.06.2022 at EOD 01.08.2022					
01.09.022	01.09.022	Paid entire dues of 01.07.2022 & 01.08.2022 at EOD 01.09.2022	1	NPA	NA	NPA	02.05.2022
01.10.022	01.10.022	Paid entire dues of 01.09.2022 & 01.10.2022	0	Standard Account with No Over dues	NA	NA	STD from 01.10.2022

I/we also understand that the aforesaid few examples are illustrative and not exhaustive In nature covering common scenarios, and that, the IRACP norms and clarifications provided by RBI on the subjects referred above will prevail

In witness where of written	the parties here to have signed the day, month and year first above
	Applied, Accepted, Authenticated, Signed and Delivered by the Borrower through Net Banking using Borrower's Net Banking Customer ID & Password, by ticking/clicking the "I agree" or similar icon/tab on the online system/Net Banking/ Website of HDFC bank as well as by entering the onetime password (OTP).

at

through IP Address

### **Customer SI Debit Authorisation Form**

Date:

To,

(Loan Account Number)

The Branch Manager, HDFC BANK Limited,

Dear Sir / Madam,

I have taken a PERSONAL Ioan from HDFC Bank and would like to avail of the Standing Instruction facility offered by your bank to make repayments towards my Ioan.

I, therefore, request you to accept this mandate irrevocably authorizing the Bank to debit my HDFC Bank Account Number

towards recovery of repayment dues of my loan account as per due dates & terms and conditions mentioned in the Terms and Conditions of Personal Loan document, schedule or as per revised instructions basis requirements as communicated from my end in line with the Bank's policy.

I undertake to maintain sufficient balances to cover the EMI, Outstanding Balance and Loan repayment dues (and charges, if any) on the stipulated due dates. I also understand that the failure to repay my loan amount through this standing instruction shall be treated as a default in repayment of dues and all charges / penalties / levies as covered by the agreement will hold good towards the non payment of obligations. I also understand that any stop payment/change in instructions/ maintenance of insufficient balance, etc. will amount to dishonor of the Standing Instruction which we agree is an 'electronic fund transfer' and will make us liable for offence under section 25 of the Payment and Settlement Systems Act, 2007 read with provisions of the Negotiable Instruments Act, 1881.

Please treat this as an irrevocable communication as an authorization to debit my account every month with the required amounts towards the repayment of my loan.

In the event of the above account getting closed/transferred for any reason, I / We will intimate to the Bank the new account opened with the bank to debit the EMI, Outstanding Balance and Loan repayment dues as per the agreement. Further, I /We undertake the responsibility to provide the fresh set of Mandate and security PDCs for such new account, as per terms of the agreement in lieu of existing instructions.

I also understand and accept that the Bank will have the right to set-off, without prior intimation to me, the available balances in the designated account for recovery of overdue installments and/or charges (if any) in the loan account.

Thanking you,

Yours truly,

Applied, Accepted, Authenticated, Signed and Delivered by the Borrower through NetBanking using Borrower's NetBanking Customer ID & Password, by clicking/ticking the "I agree" or similar icon/tab on the online system/NetBanking/Website of HDFC Bank as well as by entering the one time password (OTP).